



Mercy Medical Airlift®



HOMELAND SECURITY EMERGENCY AIR TRANSPORTATION SYSTEM (HSEATS)®



System Organization



- HSEATS® is the United States civil aviation response to disasters. It is a jointly coordinated program that utilizes private aviation resources, business aviation resources, air ambulance services and donated airline tickets.
- Initially developed under Federal Grant #02SVHP009 from the Corporation for National and Community Service
- HSEATS is called to action when commercial resources are not available to assist.
- Utilizes regionally organized volunteer pilots/planes. More than 7,200 volunteer pilots and planes are available nationwide (4-6 seat private aircraft) to execute the following missions:
 - Shipment of small high-priority cargo (non-hazardous) up to 300 - 400 pounds (boxed)
 - Aerial reconnaissance of disaster area
 - Air transport of disaster response personnel and evacuees
 - Relocation of special populations

System Organization



- Commercial Airline ticket resources through Mercy Medical Airlift®
 - Evacuation/Relocation of disaster victims

- Business Aviation resources (mostly corporate jets) through Corporate Aviation Responding to Emergencies, a program of National Business Aircraft Association members to execute the following missions:
 - Air transport of disaster response personnel and evacuees
 - Air transport of high-priority small cargo
 - Relocation of special populations

- Professional air ambulance resources through Air Compassion America®
 - Air Ambulance resources are available at a discounted rate (average savings is 38%) to execute missions involving non-ambulatory patients needing medical care/monitoring en route.

System Facts



- Flew over 2,600 missions in Katrina response
- National Communications Center located in Virginia Beach, VA
- Eight Regional Offices
- Mission coordination by full-time professional staff (on call 24/7)
- Mobile command and control unit “Go Teams” being established

Who We Serve



National Level

- Inter-Organizational Task Force on Emergency Blood and Blood Product Distribution
- America's Blood Centers
- American Red Cross
- Salvation Army Disaster Services
- Southern Baptist Disaster Services
- Mennonite Disaster Services
- Federal Emergency Management Agency (FEMA)
- Federal Aviation Administration (FAA)
- Federal Bureau of Investigation (FBI)
- Department of Health and Human Services (DHHS)
- Other disaster response NGOs

Who We Serve



State and Local Level

- EMOCs at all levels
- Homeland Security Coordinators
- State and local Public Health Departments
- State and local Police Organizations
- Emergency Medical Service Providers
- Other state and local agencies

REQUESTING SERVICES



National Level

HSEATS® National Communications Center (Non-Emergency)

4620 Haygood Rd., Ste. 1

Virginia Beach, VA 23455

Admin: 757-318-9174 ext. 206

Fax: 757-318-9107

www.HSEATS.org

HSEATS Emergency Contact (To Request Missions)

Primary # 888-581-3752

Secondary # 888-849-0506

National Communications Center Primary # When Activated

1-866-380-1910

Globalstar: # 254-460-6720 On During Emergencies

REQUESTING SERVICES



Regional Level

- **Airlift Hope • 800-325-8908**
North Carolina, Tennessee
- **Angel Flight Central • 800-474-9464**
Illinois, Indiana, Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota, Wisconsin
- **Angel Flight Mid-Atlantic • 800-296-3797**
District of Columbia, Delaware, Kentucky, Maryland, Michigan, Ohio, Pennsylvania, Virginia and West Virginia
- **Angel Flight Northeast • 800-549-9980**
Connecticut, Maine, New Hampshire, New Jersey, New York, Massachusetts, Rhode Island, Vermont
- **Angel Flight South Central • 800-989-2602**
Arkansas, Louisiana, New Mexico (parts), Oklahoma, Texas
- **Angel Flight West • 888-426-2643**
Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico (parts), Oregon, Utah, Washington, Wyoming
- **Grace Flight • 888-500-0433**
Mississippi, Tennessee
- **Mercy Flight Southeast • 888-744-8263**
Alabama, Florida, Georgia, Mississippi, South Carolina